



Within the EPA Portal, you have the opportunity to navigate to resources and sites not within the Portal framework (this includes many existing EPA resources). Clicking on these links opens a new window instead of opening the resource in the current window. For example, if you are on the “EPA Employee Page,” and click on a link within the main body of the page, the link for EPA’s Organizational Chart for example, a new window will open to direct you to that site. If you are on the “EPA Employee Page” and click on any link on the navigation bar (pages within the Portal framework), a new window will not open.

The Portal provides easy navigation within the site. In order to maintain ease and clarity when navigating to different Web sites from the Portal, the Portal opens up a new window. By doing so, you are visually aware that you are working outside of the Portal infrastructure. In some cases Portal a new window is needed due to changes in structure, navigation or access credentials

Who to Contact for Help

For questions, concerns, or assistance in using the Portal, contact the EPA Customer Call Center at 1-866-411-4EPA or epacallcenter@epa.gov.